

**NUFFIELD HEALTH BRISTOL HOSPITAL, THE CHESTERFIELD**

# WELCOME TO THE CHESTERFIELD

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Nuffield Health is proud to introduce The Chesterfield, a state-of-the-art hospital in Clifton Village, offering a new level of service in Bristol. Nuffield Health has been providing care for Bristol for over 50 years with The Chesterfield symbolising a new era for private treatment in the South West.

## The future of healthcare, built on a proud heritage

The Chesterfield represents an ambitious, multi-million pound development on the site of the old Chesterfield, which has stood in Clifton Court since 1961. Combining the very best matron-led care and infection control, state-of-the-art facilities, and a personal concierge service, this is healthcare as it should be.

## The Nuffield Treatment – a different type of treatment

Nuffield Health is an independent not-for-profit organisation. This means that we can always put the best interests of our patients first and are able to reinvest into continually improving our facilities and ensuring high quality care.



# Nuffield Health



## OUR WIDE RANGE OF TREATMENTS INCLUDE:

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- Breast Care
- Cosmetic Surgery
- Dentistry
- Diagnostics
- Endoscopy Service
- ENT
- General Surgery
- Ophthalmology
- Orthopaedics
- Private GP Service
- Spine & Neurosurgery
- Sports & Exercise Medicine
- Urology
- Women's Health

### Our facilities:

- 30 deluxe, private en-suite patient rooms to make your stay as comfortable as possible
- 11 high quality consulting rooms
- 3 fully digital operating theatres with minimally invasive surgery capability to help reduce recovery times
- State-of-the-art imaging facilities, including MRI, CT, X-Ray and mammography for expert diagnosis





# THE NUFFIELD HEALTH PROMISE

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## Our Pricing Promise

Our prices will always be totally transparent and when you are quoted an inclusive procedure price it will be inclusive of all costs – with no hidden surprises. If you find an alternative private hospital in your local area offering a better price for the same surgical intervention, sold with the same service conditions, we'll lower our price to equal it.\*

## Our Treatment Promise

We promise to guide and support you through every stage of your treatment at Nuffield Health. You will be looked after throughout by your Consultant. At the same time, our matrons will ensure you receive the highest standard of compassionate and professional care.

## Our Follow Up Promise

Our relationship with you doesn't end when you walk out of one of our hospitals. As a Nuffield Health patient, subject to the clinical needs related to your procedure, there are no time limits on your aftercare.\*\*

## The Nuffield Health difference

We can make this Promise because we're a not-for-profit organisation. We don't have shareholders so we can reinvest all profit into continually improving patient care.

Promise is valid for patients paying for themselves. Excludes assisted conception and IVF treatments. Your initial consultation and any necessary tests are paid for separately. \*Not including private patient units at NHS hospitals. Local area defined as within 15 miles of the Nuffield Health hospital. We will match against written quotes only. \*\*Where possible, we promise to assist you to receive any follow up advice, treatment or care that is clinically required from your Consultant for as long as you may require it. If a prosthesis is used as part of your treatment this is guaranteed for the manufacturer's official lifetime of that prosthesis. "Clinically required" indicates where further intervention and/or monitoring of a patient's condition is deemed necessary as a direct result of surgical intervention.



# RECOVERY PLUS

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## 3 months' additional rehabilitation at no extra cost

At Nuffield Health Bristol Hospital, The Chesterfield we offer Recovery Plus which embodies Nuffield Health's complete end-to-end approach to healthcare. It provides you with a personal recovery programme, health check, exercise and diet advice, together with a 3 month membership at our Nuffield Health Fitness & Wellbeing Centre on The Triangle and your own Recovery Coach. So you'll be doing everything you can to maximise your recovery.

## Who can benefit from Recovery Plus?

Recovery Plus is an optional enhanced recovery programme available to our private patients for over 25 Orthopaedic and Gynaecological procedures, including:

- ACL reconstruction
- Hip replacement
- Hip resurfacing
- Hysterectomy
- Knee arthroscopy
- Knee replacement
- Spinal decompression
- Sub acromial decompression





## HOW YOU CAN GET THE NUFFIELD TREATMENT AT THE CHESTERFIELD

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Visit your GP and let them know you would like to be referred to Nuffield Health Bristol Hospital. Your GP can write an 'open referral letter' which will detail the care you need or they may suggest a Consultant, in which case the GP will write a 'direct referral letter'.

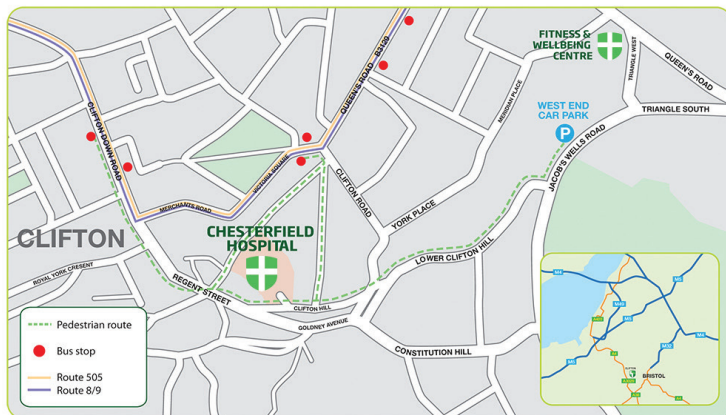
If you would like to pay for yourself, you can arrange an appointment with the hospital.

If you have private medical insurance you will need to call your insurance provider and they can confirm which Consultants and healthcare professionals are covered under your membership and that the treatment you need is covered by your policy. They will then issue you with a 'pre-authorisation' number. You can then contact the hospital to arrange your appointment.





Your local hospital:



Nuffield Health Bristol Hospital  
The Chesterfield  
3 Clifton Hill  
Clifton, Bristol  
BS8 1BN

Any questions? Call the number below to speak to a member of our enquiry team.



0117 911 6862



[nuffieldhealth.com/thechesterfield](https://nuffieldhealth.com/thechesterfield)