



# An overview of Nuffield Health Hospitals

Get the Nuffield Treatment

# **Nuffield Health Hospitals**

# A different type of treatment – the Nuffield Treatment

Nuffield Health has run independent 'not-for-profit' hospitals for over 50 years, and with 31 hospitals around the UK we treated more than 450,000 patients in 2013.

## Accessing private healthcare:

- You can pay for yourself
- You can use your medical insurance
- You can be treated as an NHS Choose and Book patient

#### Consultants:

We work with over 6000 consultants. All our consultants are fully qualified and registered with professional bodies, including the General Medical Council (GMC).

### Infection prevention:

Results from our 2012 compliance audits for all Infection Prevention Standards was 92%, with Hand Hygiene Compliance at 96% and Environmental Cleanliness at 93%

#### Matron-led care:

We are proud to champion the role of matrons. We believe their professionalism and pride in their work is central to the delivery of quality care for all patients. Whilst all our hospitals are very much forward thinking and innovative institutions when it comes to technological advancements in medicine, we are still passionate about the role of matrons.

### Quality:

Quality standards and procedures are very important to us. We have been awarded NHS Litigation Authority Level 3. We are the only private hospital provider with this level of NHS accreditation. In our most recent survey of more than 30k hospital patients, 98% of respondents rated the care they had received as "excellent" or "very good".

# Specialities and services provided in Nuffield Health hospitals

We provide more than 1,500 different surgical and non-surgical treatments across a range of specialities, including:

- Cosmetic surgery
- Cardiology / Cardiothoracic surgery
- Ear Nose & Throat
- Fertility services
- General surgery & Gastroenterology
- Men's health (including Urology
- Ophthalmology
- Orthopaedics & Sports injuries
- Pain management
- Pathology
- Pharmacy
- Physiotherapy
- Radiology (X-ray / MRI / CT)
- Weight loss surgery / Bariatrics
- Women's health (including Breast care & Gynaecology
- Vascular surgery

Service offering varies per hospital





# Where are our hospitals?

- 1) Nuffield Health Bournemouth Hospital
- 2) Nuffield Health Brentwood Hospital
- Nuffield Health Brighton Hospital
- 4) Nuffield Health Bristol Hospital, The Chesterfield
- 5) Nuffield Health Cambridge Hospital
- Nuffield Health
   Cardiff & Vale
   Hospitals The Vale
   Hospital & Cardiff
   Bay Hospital
- 7) Nuffield Health Cheltenham Hospital
- 8) Nuffield Health The Grosvenor Hospital Chester
- Chichester Hospital

  10) Nuffield Health
- Derby Hospital

- 11) Nuffield Health Exeter Hospital
- 12) Nuffield Health Glasgow Hospita
- 13) Nuffield Health Guildford Hospita
- 14) Nuffield Health Haywards Heath Hospital
- Nuffield Health Hereford Hospita
- 16) Nuffield Health Ipswich Hospital
- 17) Nuffield Health Leeds Hospital
- 18) Nuffield Health Leicester Hospita
- 19) Nuffield Health Newcastle Hospital
- 20) Nuffield Health North Staffordshire Hospital
- Manor Hospital Oxford

22) Nuffield Health Plymouth Hospital 

- 23) Nuffield Health Shrewsbury Hospital
- 24) Nuffield Health Taunton Hospita
- 25) Nuffield Health Tees Hospital
- 26) Nuffield Health Tunbridge Wells Hospital
- 27) Nuffield Health Warwickshire Hospital
- 28) Nuffield Health Wessex Hospital
- 29) Nuffield Health Woking Hospital
- 30) Nuffield Health Wolverhampton Hospital
- York Hospital

To find out more about each of our hospitals, please visit nuffieldhealth.com/hospitals

# The Nuffield Health Promise

# The Nuffield Health **Promise**

Our prices are totally transparent, inclusive of all costs\*. That means

sold with the same service conditions.\*\*

Our relationship with you doesn't end when you walk out of our hospitals – there are no time limits on your aftercare.\*\*\*

## Our Pricing Promise

Our prices will always be totally transparent and when you are quoted an all-inclusive procedure price it will be inclusive of all costs - with no hidden surprises.\*If you find an alternative private hospital in your local area offering a better price for the same procedure, sold with the same service conditions, we'll lower our price to equal it.\*\*

### Our Treatment Promise

We promise to guide and support you through every stage of your treatment at Nuffield Health. You will be looked after throughout by your Consultant. At the same time, our matrons will ensure you receive the highest standard of compassionate and professional care.

# Our Follow-up Promise

Our relationship with you doesn't end when you walk out of one of our hospitals. As a Nuffield Health patient, subject to the clinical needs related to your procedure, there are no time limits on your aftercare.\*\*\* We can make this Promise because Nuffield Health is a not-for-profit organisation. We don't have shareholders, which means we can reinvest any surplus we make into continually improving patient care.

Don't wait. Contact us now.



0845 485 6751



HSPCS048.06.15 NHH-15-002



<sup>\*</sup> Initial consultation(s), diagnostic scans/tests and investigations required to establish a diagnosis are not part of your procedure price, \*\* Not including Private Patient Units at NHS hospitals, Local area defined as within 15 miles of your chosen Nuffield Health hospital. We will match against written quotes only. \*\*\* Where necessary, we promise to assist you to receive any follow up advice, treatment or care that is clinically required. Where a prosthesis is required for your procedure, this is guaranteed for the manufacturer's expected prosthesis lifetime. Clinically required indicates where further intervention and/or monitoring of your condition is deemed necessary as a direct result of your procedure. The Nuffield Health Promise applies for patients paying for themselves and excludes fertility services.